

Duke, Daphne

196080

From: Erskine, Randy H.
Sent: Wednesday, November 12, 2008 9:04 AM
To: Duke, Daphne
Subject: FW: Qwest 3Q 2008 Service Quality Report
Attachments: CLEC Service Quality Quarterly Report Filing 200810.doc

1999-468 C


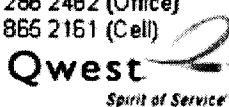
From: Johnson, Wayne [mailto:Wayne.Johnson3@qwest.com]
Sent: Wednesday, October 22, 2008 2:53 PM
To: Erskine, Randy H.
Subject: Qwest 3Q 2008 Service Quality Report

Please see attached file for Qwest Communication Corporation 3Q 2008 Service Quality results.

Please note that Qwest no longer has any customers in South Carolina. Qwest does wish to retain our certificate and will adjust this report as required should we retain customers in South Carolina.

If you have any questions, please feel free to contact me.

Thank you,


Wayne M. Johnson
Qwest Communications Corp
925 High Street 9S9
Des Moines, IA 50309
515 286 2462 (Office)
515 865 2161 (Cell)


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Wayne M. Johnson
Manager Regulatory Reporting
925 High Street 9S9
Des Moines, IA 50309

October 22, 2008

Service Commission of South Carolina
Saluda Building
101 Executive Center Dr.
Columbia, SC 29210
webmaster@psc.state.sc.us

SUBJECT: SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

Dear Commission,

The purpose of this letter is to submit for filing the enclosed SCPSC CLEC Quarterly Service Quality Report 3Q2008 for Qwest Communications Corporation ("Qwest").

Please note that Qwest no longer has any customers in South Carolina. Qwest does wish to retain our certificate and will adjust this report as required should we retain customers in South Carolina.

If you have any questions, please feel free to contact the undersigned at 515 286 2462.

Sincerely,

A handwritten signature in black ink, appearing to read "Wayne M. Johnson", is written over the typed name and title.

Wayne M. Johnson
Manager Regulatory Reporting

Enclosures

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME
QUARTER / YEAR

Qwest Communications Corp_
____ 3rd ____ / ____ 2008 ____

Month:	Jul	Aug	Sep
Number of Customer Access Lines	____ 0 ____	____ 0 ____	____ 0 ____
Trouble Reports / Access Line (%)	____ 0% ____	____ 0% ____	____ 0% ____
Customer Out of Service Clearing Times (%)	____ n/a ____	____ n/a ____	____ n/a ____
New Installs Completed w/in 5 Days (%)	____ n/a ____	____ n/a ____	____ n/a ____
Commitments Fulfilled (%)	____ n/a ____	____ n/a ____	____ n/a ____

Comments / Explanations: _____

Person Making Report / Contact Information: _Wayne M. Johnson_____
Wayne.johnson3@qwest.com ____ 515 286 2462 ____